



## MANSFIELD, OHIO SELECTED BENCHMARK CASE MANAGEMENT SYSTEM FROM PIONEER TECHNOLOGY GROUP

The City of Mansfield's Municipal Court is preparing to launch a new court case management system which will unify all departments with a secure, state-of-the-art system and deliver efficiencies for the public for years to come.

Mansfield Municipal Court chose Pioneer Technology Group to replace their current Court Case Management System. Benchmark will simplify The City's court processing and improve public service for their residents and visitors of the Court.

With the installation of the Benchmark case management system, Mansfield will soon have a seamless process that manages communication from the initial life cycle of a case all the way through the final processing, including any time the case is reopened along the way. The system will also result in improved communications, more effective management of internal processes, and improved efficiencies of financial procedures and controls.

The City of Mansfield marks the seventh customer in Ohio to have chosen Benchmark, by Pioneer Technology Group. Benchmark is the industry leading case management system, and Mansfield will soon be the 79th Benchmark user in the nation. Benchmark was designed for court case management and continues to improve each year thanks to feedback from customers and a revolutionary customer service department. Pioneer Technology Group's innovative jury processing system, Jurymark, is also live in Ohio in both Wayne and Ottawa Counties, both of which also run Benchmark for their court case management.

"The team in Mansfield did their due diligence and we are happy to have been the pick," said Ryan Crowley, Vice President of Sales & Marketing for Pioneer Technology Group. "I'm confident that the Court and the residents of Mansfield will benefit from the efficiencies of Benchmark, the PTG team will also benefit from building a lasting partnership with the entire court staff."

## **About Pioneer Technology Group**

Pioneer Technology Group (PTG) is a leading developer of software solutions and services to Governments and the private sector. The company, headquartered in Sanford, Florida, develops and supports the Benchmark court case management system, the Landmark official records system, the YourDox title document system, and tax processing systems for counties and municipalities. PTG also provides content management systems and a scanning services bureau for transitioning paper to digital images through its subsidiary, Pioneer Records Management. For more information about the company, please contact Kristina Rumsey at krumsey@ptghome.com or visit PTG's website at http://www.ptghome.com.